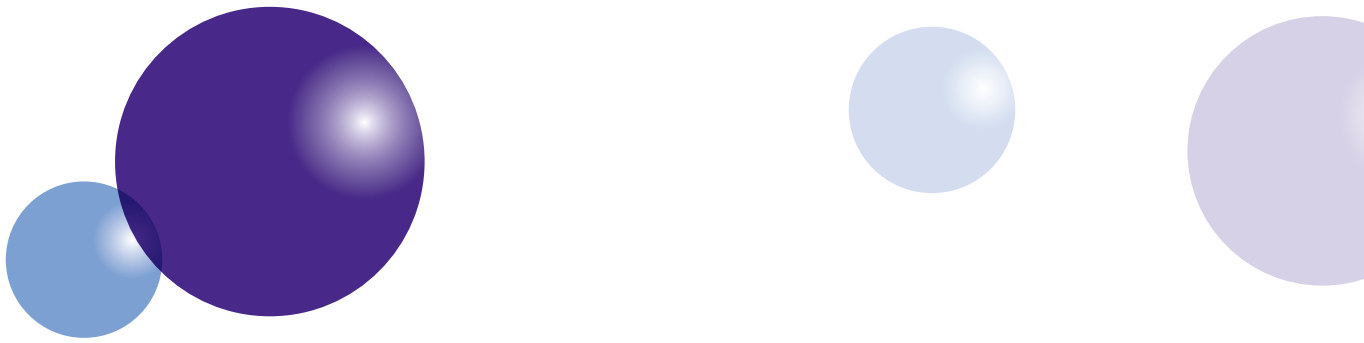




Making water work for you



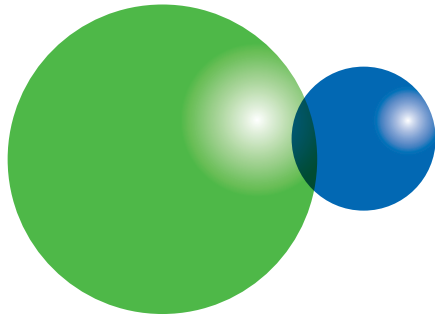
You can only save water if you first understand how, when and why you're using it.

Meters will give you the figures, but if you're a larger business they won't drill down to the detail and help you identify opportunities.

That's where our clever solutions come in. We can evaluate your water use, show you how you compare with similar businesses, and help you select areas for improvement.

And if you have more than one site, we'll help you assess how efficient each one is – so you know where to start.

Take advantage of our services to help you be water wise:



**benchmarking** Find out how your water use compares to a recognised industry standard. Or see the differences in water consumption between your own sites – for example, by measuring water use per employee unit of production. Then we can help you put things right – starting with the least efficient sites.

**onsite reviews** Invite one of our water efficiency experts to take a walk through your site. By seeing the operation at first hand, we may be able to spot opportunities for improvements in water efficiency and related cost savings. This high-level survey is particularly useful for larger, more complex sites.

**smart metering** Attach a smart meter and see the benefits. Meter readings are taken every 15 minutes; you can see daily reports via our secure website. The in-depth analysis is supported with simpler, at-a-glance summaries – showing you consumption patterns, identifying bursts and wastage, and helping you optimise water use.

**leak detection** Leaks are surprisingly common, especially on older sites. And because they're not always visible above ground, they often go missed for long periods. We use a combination of manual inspections and the latest, non-intrusive electronic checks. Once we spot the leak, we'll resolve it – whether it needs a quick repair or a full mains renewal.

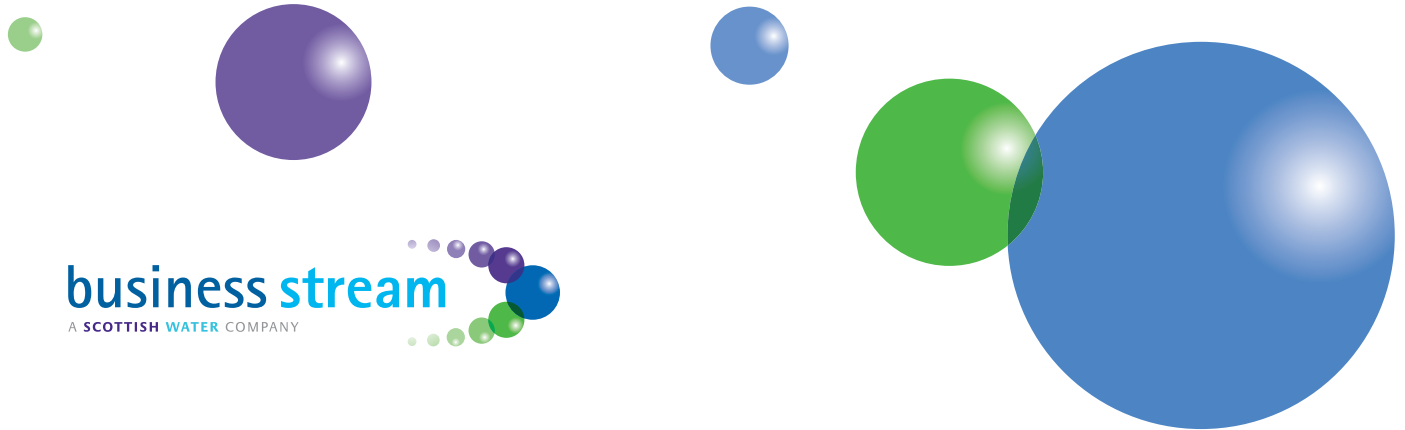
**annual reviews** Our formal annual review is a chance for you to get together with us and run through cost and consumption figures, and all aspects of our service. We can also investigate alternative water sources for your business – for example, making use of groundwater, boreholes or rainwater harvesting.

# We get the basics right too.

We're easy to do business with, offering you:

- **quick response** – our Scottish contact centre aims to answer all calls within 30 seconds
- **personal support** – we can provide you with a dedicated account manager and billing adviser
- **plain speaking** – we cut through the technical jargon to help you understand your consumption and charges, and manage your spend
- **round-the-clock help** – we're available 365 days a year to help you plan contingencies and resolve emergencies
- **flexibility** – a range of options for billing and payment

## We work hard to make water work for you!



To find out how we can help you, get in touch

- [www.business-stream.co.uk](http://www.business-stream.co.uk)
- [customer.service@business-stream.co.uk](mailto:customer.service@business-stream.co.uk)
- 0845 602 8855
- 55 Buckstone Terrace, Edinburgh, EH10 6XH

